



Consultation on draft waste strategy [Short questionnaire]

Thanks for taking the time to give us your views.

Please post your completed questionnaire to Recycling and Waste, Castlewood, Tickenham Road, Clevedon, BS21 6FW, to arrive by 18 August 2021.

If you have any questions about this consultation, contact our waste team at waste.strategy@n-somerset.gov.uk or by phone on 01934 888 802.

Q1

***Are you responding to this consultation...?**

If you want to take part wearing two hats you'll need to do the questionnaire twice: e.g. one as an individual and the other representing your organisation.

- As an individual (this survey is anonymous) BLUE QUESTIONS
- Giving the official response on behalf of a town or parish council YELLOW, ORANGE and PINK QUESTIONS
- Giving the official response on behalf of another public, voluntary or community organisation YELLOW and PINK QUESTIONS
- Giving the official response on behalf of a business (anonymous and includes questions about commercial waste) GREEN AND PINK QUESTIONS

This is a must-answer question

[Questions for town or parish council or other public, voluntary or community organisation]

Q1 ***What's the name of your organisation?**

***What's your name and role in the organisation?**

***What's your email address?**

These are must answer questions

The targets in our strategy are...

- 1. By 2030, reduce our residual waste (waste that is not recycled or reused) by 15% of the 2019/20 level**
- 2. Increase our recycling rate to 70% by 2030**
- 3. Have zero waste sent to landfill from household kerbside collections by the end of 2021**
- 4. Improve our recycling facilities and offer food waste recycling collections to flats**
- 5. Offer the commercial waste service to all local businesses and schools and be the main waste removal service for events in the area**
- 6. Reduce incidents of litter and fly-tipping and improve how fly-tips can be reported**
- 7. Improve the appearance of our streets and open spaces**

You can get more detail in the Draft Strategy at www.n-somerset.gov.uk/consult.

Q2a **Overall do you think these targets are...?**

- Not ambitious enough
- Too ambitious
- About right

Q3a Do you have any thoughts about these targets?

Q4a In order to meet our targets to minimise the resources we use and the waste we produce in North Somerset, which are the three most important things for us to do ... ?

- Reducing waste
- Encouraging re-use
- Increasing recycling
- Encouraging composting
- Providing effective information (including leaflets, letters, social media)
- Offering a commercial waste service
- Improving the appearance of our streets through street cleaning
- Tackling environmental crime (e.g. fly tipping and littering)
- Improving our recycling centres

Q4b And which is the most important target ... ?

- Reducing waste
- Encouraging re-use
- Increasing recycling
- Encouraging composting
- Providing effective information (including leaflets, letters, social media)
- Offering a commercial waste service
- Improving the appearance of our streets through street cleaning
- Tackling environmental crime [(e.g. fly tipping and littering)
- Improving our recycling centres

[COUNCILS ONLY]

Black bins

Although we have one of the highest recycling rates in England, nearly half of the average black bin contains items which could have been recycled. To reduce the amount of recycling in the black bin we are looking at three options.

You can see details about these options in appendices six and seven of the Recycling and Waste Strategy at www.n-somerset.gov.uk/consult.

Q5a [COUNCILS ONLY]

As a town or parish council, which one of these options is most acceptable to your council?

- Smaller black bin (140 litres) collected fortnightly
- Same size black bin (180 litres) collected every three weeks
- Bigger black bin (240 litres) collected every four weeks

Q6a [COUNCILS ONLY]

As a town or parish council which one of these options is least acceptable to your council?

- Smaller black bin (140 litres) collected fortnightly
- Same size black bin (180 litres) collected every three weeks
- Bigger black bin (240 litres) collected every four weeks

Q7a [COUNCILS ONLY] As a town or parish council, what are your main concerns about any changes to the black bin collections?

Q8a

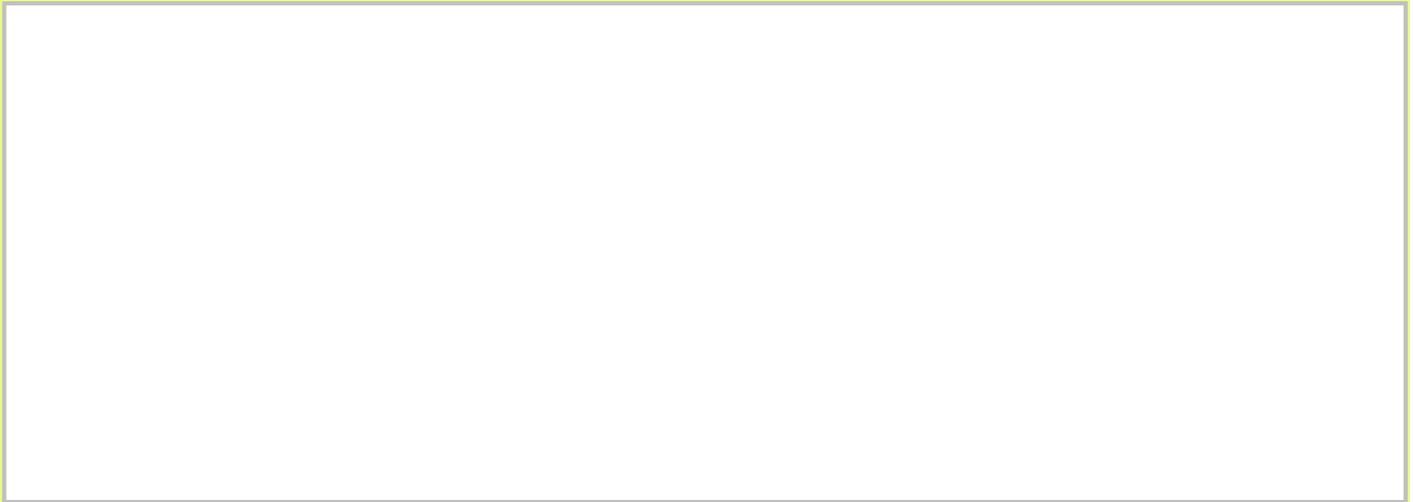
[ORGANISATIONS or COUNCILS]

We want to make sure that the people your organisation represents or works with are not disadvantaged by our waste strategies because of their:

- age
- sex
- disability
- ethnicity

Or any other 'protected characteristic' (defined in the Equality Act 2010, see <https://www.equalityhumanrights.com/en/equality-act>).

Please let us know if there is anything you think we should bear in mind when making changes to the waste and recycling service, to ensure that that the people your organisation represents or works with are not disadvantaged because of any aspect of their identity.



Q2a1 [Businesses only]
What size business are you speaking for?

- Small (less than 50 employees)
- Medium (50-250 employees)
- Large (over 250 employees)

Q3a2 [Businesses only]
Does the business you are speaking for use the commercial waste service offered by North Somerset Council?

- Yes
- No

Q4a1 [If Yes]
How satisfied are you with the commercial waste service you receive from North Somerset Council?

- Very satisfied
- Fairly satisfied
- Fairly dissatisfied
- Very dissatisfied

Q5a1 [All Business]
Do you have any suggestions on how we can improve the commercial waste service?

Q6a1 [Businesses only]
Is your busies potentially interested in supporting the implementation of the waste strategy?

- Yes, potentially interested, contact me with more information
- No thanks

Q7a1
What's your email address?

Q9a

[Business, organisations or councils]

Do you have any other ideas or comments about our draft recycling and waste strategy?



Q10a

[Organisations or councils]

Is your organisation potentially interested in supporting the implementation of the waste strategy?

If so we'll contact you via the email address you provided.

- Yes, potentially interested
- No thanks

[Questions for Individuals]

The targets in our strategy are...

1. By 2030, reduce our residual waste (waste that is not recycled or reused) by 15% of the 2019/20 level
2. Increase our recycling rate to 70% by 2030
3. Have zero waste sent to landfill from household kerbside collections by the end of 2021
4. Improve our recycling facilities and offer food waste recycling collections to flats
5. Offer the commercial waste service to all local businesses and schools and be the main waste removal service for events in the area
6. Reduce incidents of litter and fly-tipping and improve how fly-tips can be reported
7. Improve the appearance of our streets and open spaces

You can get more detail in the Draft Strategy on our main consultation page.

Q2 Overall do you think these targets are...?

- Not ambitious enough
- Too ambitious
- About right

Q3 Do you have any thoughts about these targets?

Q4

In order to meet our targets to minimise the resources we use and the waste we produce in North Somerset, which are the three most important things for us to do ... ?

- Reducing waste
- Encouraging re-use
- Increasing recycling
- Encouraging composting
- Providing effective information (including leaflets, letters, social media)
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- Improving the appearance of our streets through street cleaning
- Tackling environmental crime (e.g. fly tipping and littering)
- Improving our recycling centres

Q5

And which is the most important target ...?

- Reducing waste
- Encouraging re-use
- Increasing recycling
- Encouraging composting
- Providing effective information (including leaflets, letters, social media)
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Q6

Which one of these options is the least acceptable to you?

- Smaller black bin (140 litres) collected fortnightly
- Same size black bin (180 litres) collected every three weeks
- Bigger black bin (240 litres) collected every four weeks

Q7

[Shows only the two remaining options]

Which one of these options is the most acceptable to you?

- Smaller black bin (140 litres) collected fortnightly
- Same size black bin (180 litres) collected every three weeks
- Bigger black bin (240 litres) collected every four weeks

Q8

What are your main concerns about any changes to the black bin collections?

Fair treatment

Q9 We want to make sure you are not disadvantaged by any changes to our recycling and waste services, because of your:

- age
- sex
- disability
- ethnicity

or any other 'protected characteristic' (defined in (defined in the Equality Act 2010, see <https://www.equalityhumanrights.com/en/equality-act>).

Please let us know if there is anything you think we should bear in mind when making changes to our recycling and waste services to ensure that you are not disadvantaged because of any aspect of your identity

Overall

Q10 Do you have any other ideas or comments about our draft recycling and waste strategy?

Q11 **Once it's available on our website, would you like us to email you a link to the final recycling and waste strategy?**

Yes

No

Sorry but we can only offer this as standard by email. If you do need a copy in an alternative format, call us on 01934 888 802.

Q12

If you are part of a group that works toward environmental goals, for example...

Local litter picking group

Community composting scheme

Repair cafe

Adopt-a-Street

or similar...

...would you like to link with us to as we may be able to provide co-ordination or material support?

Yes, potentially interested

No thanks

Q12b **What is your email address?**

About you

***The next few questions are must-answer because it's important to understand the neighbourhood and type of home people live in to appreciate what they are saying about waste services.**

Taken together this information could count as personal information in terms of data protection law. So, North Somerset Council is asking for this information solely for the purpose of statistical analysis. We won't pass your information on to any other organisations. We will store and manage this information in line with the General Data Protection Regulations (GDPR) 2018. For any questions, contact us at waste.strategy@n-somerset.gov.uk

Q13 ***What is your home postcode?**

Please leave off the last letter e.g. BS20 6PP

Q14 **[Census categories to enable matching to population if needed]**
*** Do you live in a...?**

- Flat, maisonette or apartment
- Whole house or bungalow
- Caravan or other mobile or temporary structure

Must answer question.

Q14a **[If house or bungalow]**
*** Is that...?**

- Detached
- Semi-detached
- Terraced (including end-terrace)

Q15
*** Do you have...?**

- Your own waste/recycling containers, just for your household
- Communal recycling and waste containers with neighbouring households
- Not sure/doesn't apply

Q16

***Do you have council-provided...?**

- Black bin
- Grey sacks
- Not sure/doesn't apply

If you need to order containers or bags, don't use this questionnaire, order through our website.

Q17

In between collection days do you have difficulty storing your bins/containers?

- Yes - it's a big problem due to the layout of my home
- Yes - it's a small problem due to the layout of my home
- No
- Other

Q18

How old are you ...?

- | | |
|--------------------------------|-------------------------------|
| <input type="radio"/> Under 18 | <input type="radio"/> 50-59 |
| <input type="radio"/> 18-24 | <input type="radio"/> 60-69 |
| <input type="radio"/> 25-29 | <input type="radio"/> 70-79 |
| <input type="radio"/> 30-39 | <input type="radio"/> 80-84 |
| <input type="radio"/> 40-49 | <input type="radio"/> 85 plus |

Q19

Do you consider yourself to be disabled?

- Yes
- No

Q20

How long have you lived in North Somerset?

- Under 3 years
- 3 to 10 years
- Over 10 years
- Doesn't apply

Q21 Larger households can have different issues with waste and recycling compared to smaller households

How many people live with you on a full-time basis?

- No-one else 2 others 4 others
 One other person 3 others 5 or more others

Q22 **What is your ethnic group?**

Tick one only

A: White

- Welsh/English/Scottish/ Northern Irish/British
 Irish
 Gypsy or Irish Traveller
 Any other white background

B: Mixed/multiple ethnic groups

- White and Black Caribbean
 White and Black African
 White and Asian
 Any other mixed/multiple ethnic background

C: Asian or Asian British

- Indian
 Pakistani
 Bangladeshi
 Chinese
 Any other Asian background

D: Black/African/Caribbean/Black British

- African
 Caribbean
 Any other Black/African/Caribbean background

E: Other ethnic group

- Arab
 Any other ethnic group

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